



Council for Educational Travel USA

## Trainee/Internship Program Offer

### (10362) IT Program – Gatlinburg, TN



**Training Duration:** 12 months

**Compensation:** \$12.00 per hour

**Housing:** \$90 per week, shared housing

**Number of Positions Offered:** 1

#### **Host Company Description:**

Located in the Great Smoky Mountains, the host company is an amazing location for skiers and summer travelers alike. Just outside the city of Gatlinburg, Tennessee, there are lots of activities and places to explore no matter the season. Hiking, skiing, and attending the city's many different festivals and events offer great opportunities for visitors to get away. This resort prides itself on being the hub for adventure in Gatlinburg.

#### **Position Description:**

- Learn server and wireless equipment locations and set up
- Train with the network environment by working with twisted pair connections, fiber optic connections and wireless technology.
- Learn how the IT department resolves issues in a simple call center environment with calls/voice, voicemail, email, and face to face interactions

#### **Applicant Qualifications:**

- To apply for the **Internship** program, applicants must be **IT/computer science** undergraduate/graduate students OR a be recent graduates who begin program within 12 months of the graduation date
- To apply for the **Trainee** program, applicants must have either a degree or professional certificate from a foreign post-secondary academic institution and at least 1 year of prior related work experience in the **IT/computer science** field acquired outside the United States OR 5+ years of experience in this field.
- Applicants with hotel management work experience preferred
- Fluent in English (reading, writing and speaking skills)
- Must be friendly, outgoing, organized, self-reliant, efficient and have computer skills

#### **How to Apply:**

1. Submit a professional resume with a professional photograph
2. Indicate availability dates (start and end dates)
3. Indicate this offer number and title