

# <u>Trainee/Internship Program Offer</u>

(10994) Front Office Program – Indianapolis, IN





Hours: 32-40 hours per week

Compensation: \$15.00-\$17.00 per hour

Number of Position Offered: 1
Housing: 2-week temporary stay

## **Host Company Description:**

Located just across the White River from the Indianapolis Zoo, this upscale hotel is close to the best of Indianapolis. Just a short walk to White River State Park, popular restaurants, and the Soldiers & Sailors Monument, visitors can enjoy a convenient stay with elegantly-designed rooms. The sophisticated onsite restaurant focuses on innovative cuisine and locally-sourced ingredients.

#### **Position Description:**

- Train with all aspects of front office operations, reservation system, quest registration process
- Learn hotel and brand guest service standards
- Learn how to upsell guest rooms and promoting hotel services
- Advance management skills and supervisory duties

# **Applicant Qualifications:**

- To apply for an **internship** program, you must be a **Hospitality/Tourism Management** student OR a recent graduate starting the program within 12 months of graduation.
- To apply for a trainee program, you must hold a Hospitality/Tourism Management degree and at least 1 year of work experience OR be a career professional of 5 or more years in related field.
- Applicants with hotel management work experience preferred
- Fluent in English (reading, writing, and speaking skills)
- Must be friendly, outgoing, organized, self-reliant, efficient and have computer skills

## **How to Apply:**

- 1. Submit a professional resume with a professional photograph
- 2. Indicate availability dates (start and end dates)
- 3. Indicate this offer number and title