

# <u>Trainee/Internship Program Offer</u>

(10984) Front Office Program – Austin, TX





Hours: 32-40 hours per week

Compensation: \$15.00-\$17.00 per hour

Number of Position Offered: 1
Housing: 2-week temporary stay

### **Host Company Description:**

The host company is modern hotel amongst the hustle and bustle of Austin, TX. With its convenient location near the Austin Convention Center, it's an ideal choice for business travelers and event attendees. Its well-appointed rooms are designed for comfort and ease, and many rooms provide beautiful views of the Austin skyline.

## **Position Description:**

- Train with all aspects of front office operations, reservation system, guest registration process
- Learn hotel and brand guest service standards
- Learn how to upsell guest rooms and promoting hotel services
- Advance management skills and supervisory duties

#### **Applicant Qualifications:**

- To apply for an **internship** program, you must be a **Hospitality/Tourism Management** student OR a recent graduate starting the program within 12 months of graduation.
- To apply for the **Trainee** program, applicants must have either a degree or professional
  certificate from a foreign post-secondary academic institution and at least 1 year of prior
  related work experience in the **Hospitality/Tourism Management** field acquired outside the
  United States OR 5+ years of experience in this field.
- Applicants with hotel management work experience preferred
- Fluent in English (reading, writing, and speaking skills)
- Must be friendly, outgoing, organized, self-reliant, efficient and have computer skills

#### **How to Apply:**

- 1. Submit a professional resume with a professional photograph
- 2. Indicate availability dates (start and end dates)
- 3. Indicate this offer number and title