

<u>Trainee/Internship Program Offer</u>

(11002) Front Office Program – Denver, CO





Hours: 32-40 hours per week

Compensation: \$15.00-\$17.00 per hour

Number of Position Offered: 3 Housing: 2-week temporary stay

Host Company Description:

The host company is a 4-star, stylish hotel in downtown Denver. Its chic design, contemporary amenities, and globally-inspired cuisine make it a desirable place to stay when exploring the "Mile-High City." Denver is home to many museums, art galleries, and theaters, and is very close to the Rocky Mountains, the largest mountain range in the United States.

Position Description:

- Train with all aspects of front office operations, reservation system, guest registration process
- Learn hotel and brand quest service standards
- Learn how to upsell guest rooms and promoting hotel services
- Advance management skills and supervisory duties

Applicant Qualifications:

- To apply for an **internship** program, you must be a **Hospitality/Tourism Management** student OR a recent graduate starting the program within 12 months of graduation.
- To apply for the **Trainee** program, applicants must have either a degree or professional
 certificate from a foreign post-secondary academic institution and at least 1 year of prior
 related work experience in the **Hospitality/Tourism Management** field acquired outside the
 United States <u>OR</u> 5+ years of experience in this field.
- Applicants with hotel management work experience preferred
- Fluent in English (reading, writing, and speaking skills)
- Must be friendly, outgoing, organized, self-reliant, efficient and have computer skills

How to Apply:

- 1. Submit a professional resume with a professional photograph
- 2. Indicate availability dates (start and end dates)
- 3. Indicate this offer number and title