



Council for Educational Travel USA

Trainee/Internship Program Offer

(11098) Front Office Program – Austin, TX



Hours: 32-40 hours per week

Compensation: \$15.00-\$17.00 per hour

Number of Position Offered: 2

Housing: 2-week temporary stay

Host Company Description:

This host company is a stylish, modern hotel located in the vibrant heart of downtown Austin, Texas. The iconic 6th Street Entertainment District is just two blocks away, where participants can experience live music and nightlife. The Lady Bird Lake Hike & Bike Trail is nearby and is great for jogging, biking, or paddleboarding. Austin is known for its quirky style, unique cultural opportunities, and legendary barbecue!

Position Description:

- Train with all aspects of front office operations, reservation system, guest registration process
- Learn hotel and brand guest service standards
- Learn how to upsell guest rooms and promoting hotel services
- Advance management skills and supervisory duties

Applicant Qualifications:

- To apply for an **internship** program, you must be a **Hospitality/Tourism Management** student OR a recent graduate starting the program within 12 months of graduation.
- To apply for the **Trainee** program, applicants must have either a degree or professional certificate from a foreign post-secondary academic institution and at least 1 year of prior related work experience in the **Hospitality/Tourism Management** field acquired outside the United States OR 5+ years of experience in this field.
- Applicants with hotel management work experience preferred
- Fluent in English (reading, writing, and speaking skills)
- Must be friendly, outgoing, organized, self-reliant, efficient and have computer skills

How to Apply:

1. Submit a professional resume with a professional photograph
2. Indicate availability dates (start and end dates)
3. Indicate this offer number and title