

## **Trainee/Internship Program Offer** **(11171) Front Office Program – Miami Beach, FL**



**Program Duration:** 12 months

**Compensation:** \$18.00 per hour

**Housing:** details to be determined

### **Host Company Description:**

The host company is a historic oceanfront boutique hotel in Miami Beach that combines classic Art Deco design with modern luxury and resort-style amenities. Miami is Florida's cultural hub, with Spanish and Cuban influences throughout the city. Participants can relax on the beach, explore the artsy Wynwood district, visit the Miami Botanical Garden, and experience the endless nightlife and world-class dining opportunities.

### **Position Description:**

- Train with all aspects of front office operations, reservation system, guest registration process
- Learn hotel and brand guest service standards
- Learn how to upsell guest rooms and promoting hotel services
- Advance management skills and supervisory duties

### **Applicant Qualifications:**

- To apply for the **Internship** program, applicants must be **hospitality or tourism management** undergraduate/graduate students OR be recent graduates who begin the program within 12 months of their graduation date
- To apply for the **Trainee** program, applicants must have either a degree or professional certificate from a foreign post-secondary academic institution and at least 1 year of prior related work experience in the **hospitality or tourism management** field acquired outside the United States OR 5+ years of experience in this field.
- Applicants must speak **ADVANCED ENGLISH**, have a positive attitude, and the ability to communicate with clients and hotel associates

### **How to Apply:**

1. Submit a professional resume with a professional photograph
2. Indicate availability dates (start and end dates)
3. Indicate this offer number and title